

Independent Living Unit is managed by DISC  
Registered Charity No 515 755  
Registered Company No 182 0492

This leaflet is available in other formats on request



## Who is DISC?

## Darlington Accommodation & Support Service

DISC has been operating since 1984 and we have a long and successful track record in both helping people to access accommodation and supporting recovering substance misusers into independent and successful lifestyles. DASS provides a range of housing related support to enable people who are in the process of recovering from substance misuse to be supported into independent living in safe and secure housing.

The project works closely with landlords and accommodation providers to ensure that tenancies are carefully managed and that a long term mutually beneficial working relationship is developed.

If you require further information contact Claire McCreanor, Project Manager at:

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# Landlords

You will get Guaranteed Rent,  
Managed Tenancies and 24  
Hour Support



## Information for you

### We are looking for...

Appropriate accommodation in the Darlington area which will offer people a safe and secure place to live whilst moving towards independent living and securing their own tenancy.

### How we will manage this...

We will sign the tenancy agreement and take responsibility for the payment of rent to the landlord - we take responsibility for arranging appropriate housing benefit for our Service Users - you don't have to worry...

### How can we help you?

We will take the time, worry and responsibility out of letting your properties.

If housing benefit has not been arranged or secured you will still receive your rent.

## How will the landlord benefit from working with us...

In addition to having the security of knowing that rent will be paid in full and on time, we will sign an agreement with the landlord to ensure that the tenancy runs smoothly.

### Included in this agreement will be:-

- The terms of the tenancy for our Service Users so that you have a full understanding of the conditions we place upon them.
- Agreement on the maintenance and repairs for which we will take responsibility.

### In addition....

- We will work in an open and honest manner, ensuring that you have appropriate information about the service we provide and the people who are accommodated in your property.
- We provide a Freephone helpline during office hours and full 24 hour emergency cover to enable you to raise issues or queries with us at any time.

- We can provide access to our Community Legal Services Manager who can provide free support and information on any of the legal aspects related to your property/tenants.
- We can provide support with the completion of the newly introduced Housing Health and Safety Rating System which is being introduced nationally this year.
- We will provide Annual Portable Appliance Testing.
- Our Service Users will have access to gardening equipment to enable them to keep the exterior of your property in a clean and tidy state.
- At the end of the tenancy we will take responsibility to remove any items which have been left by the tenant and dispose of them appropriately.
- In the event of neighbourhood disputes we will ensure that these are resolved, either with or without your involvement - our staff are skilled and experienced at resolving issues through mediation.